Configuring an Entry Standard monitor

Overview

The 2nd generation Entry Standard monitor is an audio/video monitor used to remotely communicate with visitors, and is installed as part of an Entry system. It is powered using Power over Ethernet (PoE) and communicates with the other elements of the system using IPv6, providing 'plug and play' installation.

The only configuration required is the allocation of a monitor ID which the system uses to identify the correct monitor.

Entry configuration utility v2.20 or later is required when configuring a Standard Monitor.

If used in conjunction with Net2 access control software, this must be version 6.00 or later.
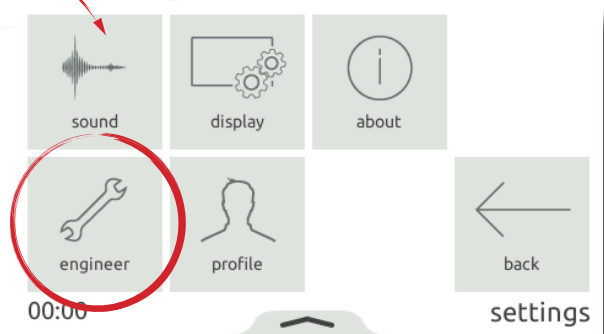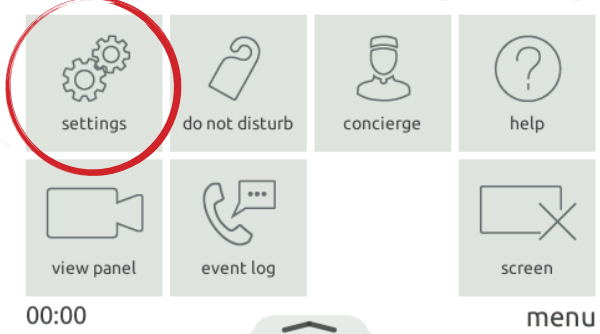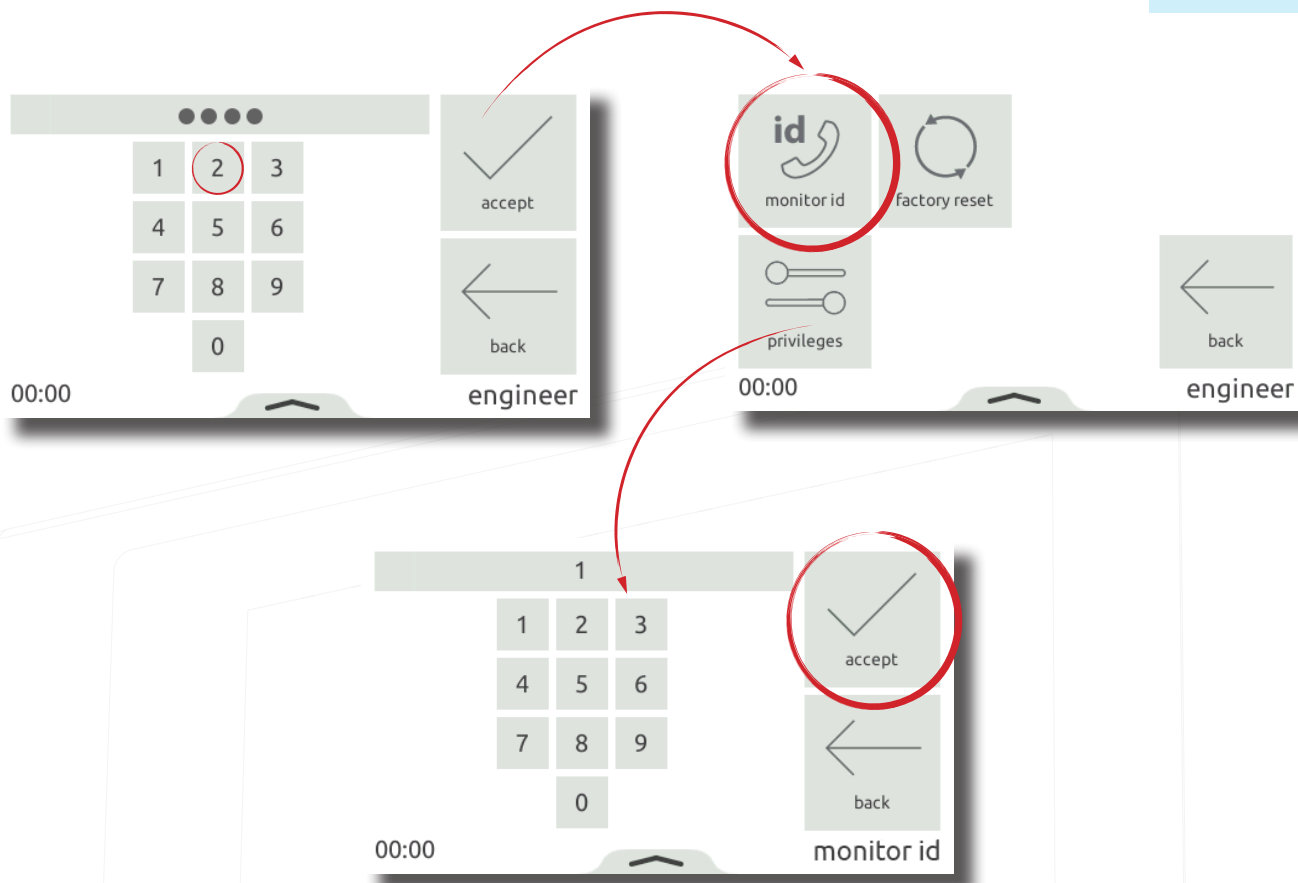
Configuration - Setting the monitor ID

When the monitor is first connected to the network it will not have a Monitor ID number.

The monitor ID is the number that a visitor will call to request entry (unless they are using a text only list) so it should relate to the location of the monitor where possible e.g. Flat Number.

From the menu, touch 'settings' > 'engineer' > enter the engineer code for the system (if required) > 'monitor id', enter a Monitor ID number, then touch 'accept'.

Monitors sharing the same ID will all ring when a call is made to that ID, and some configuration (name, concierge, divert mode) will be common on all monitors.

Configuration - Privileges

Privileges determine which controls and functionality will be available to the user of the monitor.

Allow messaging   -   When enabled, this monitor may record a new greeting to be played when a call is missed

Allow door unlock   -   When enabled, this monitor can unlock the door at any time via view video

Privacy   -   When enabled, hands free and call back are disabled. A handset must be connected for this operation

Allow calls to concierge -   When enabled, this monitor may initiate direct calls and divert incoming calls to the concierge monitor

From the menu, touch 'settings' > 'engineer' > enter the engineer code for the system (if required) > 'privileges', set as required, then touch 'accept'.

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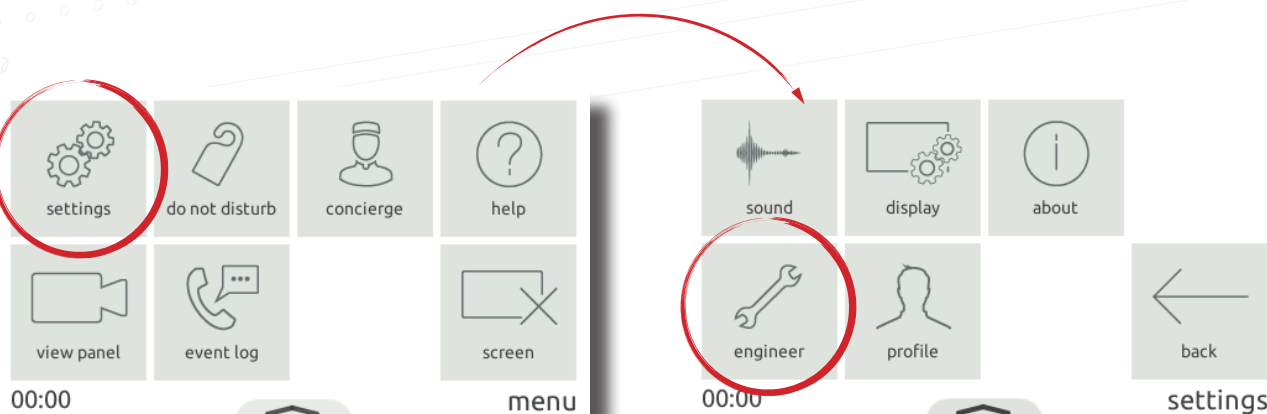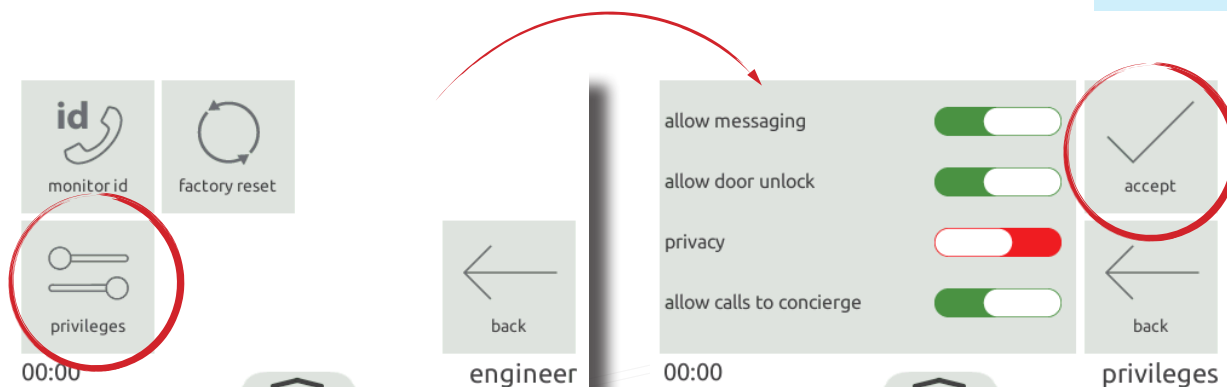
Configuration - Personalisation

Name

A name and image may be used to identify the monitor at the Entry panel.

To edit the monitor name, from the menu, touch '**settings**' > '**profile**' > '**name**' > enter a name using the on-screen keypad, then touch '**accept**'.

The monitor image, along with the monitor name is set via the Entry configuration utility.
Open the Entry configuration utility > login to the site > select the Entry standard monitor.
Under the 'Information' section, enter a name into the 'Name' field.
To upload an image to the standard monitor, go to the 'Information' tab, then under 'Upload image' select 'Browse'.
Image formats accepted include: *.png & *.jpg.

Note: These settings may be restricted via the Entry configuration utility. When restricted, Profile will be available within the Engineer menu.

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Screensaver

When the monitor is not in use, the screen can either display the time and date, or turn off.
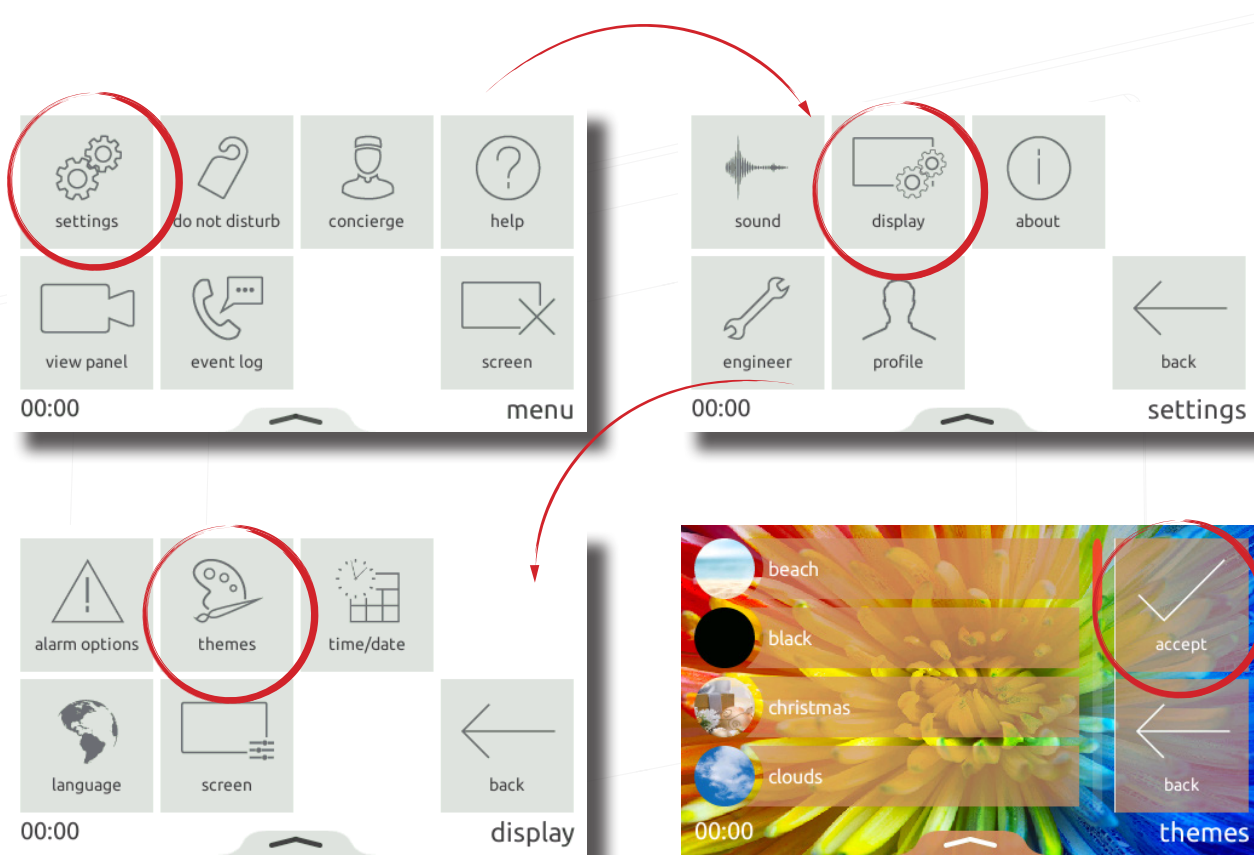
To change or turn off the screensaver, from the menu, touch '**settings**' > '**display**' > '**screen**' > '**screensaver**' > select a screensaver, or off, then touch '**accept**'.

The monitor background image and button contrast can be customised using themes.

To change the theme, from the menu, touch 'settings' > 'display'> 'themes' > select a theme, then touch 'accept'.


Ringtone and doorbell

A selection of ringtones and doorbells are available to choose from.

- The ringtone is played when the monitor is being called from a panel or concierge.
- The door bell is played when someone presses the doorbell directly at your apartment or office (Requires a doorbell to be wired to the door bell contacts on the monitor).

To change the ringtone or doorbell tone, touch 'settings' > 'sound' > 'ringtone' or 'door bell' > select the tone to use, then touch 'accept'.
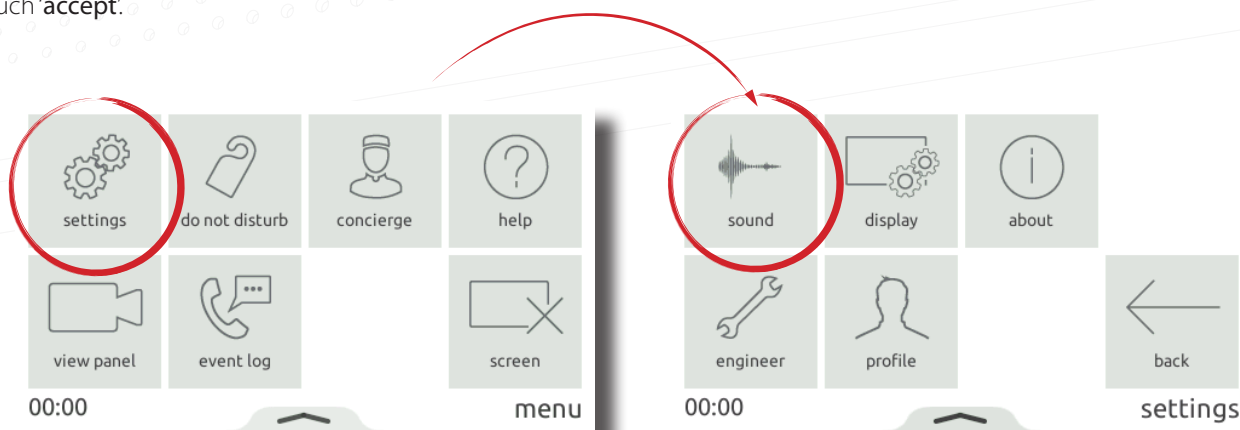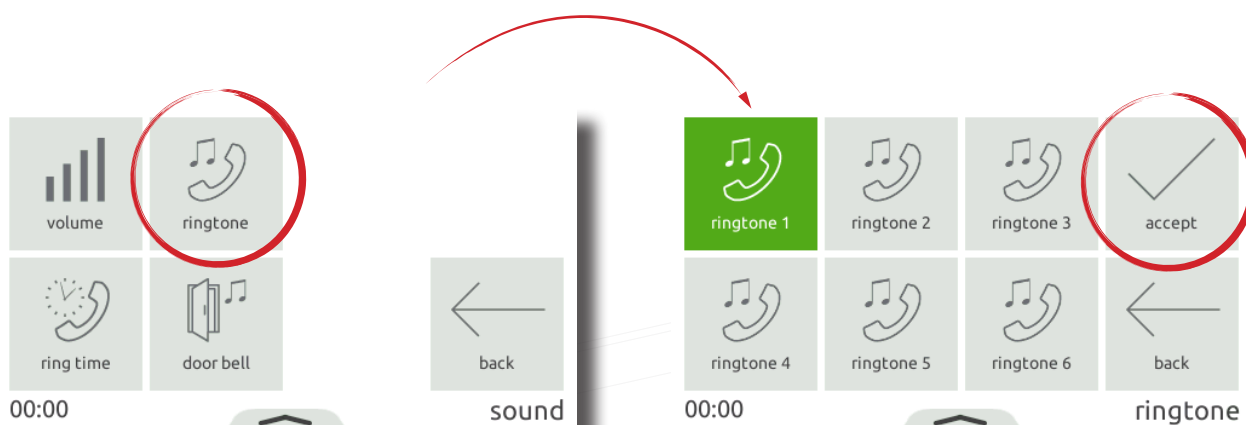
Relay Output

The Entry Standard monitor features a dry contact relay output which can be used to connect a beacon or sounder to the monitor. The relay will trigger when the monitor receives a call, or when the doorbell rings. This makes it easy for a user to notice incoming calls in noisy environments.

The relay output does not provide power and supports 12V 2A. The sounder or beacon will require a separate power supply.
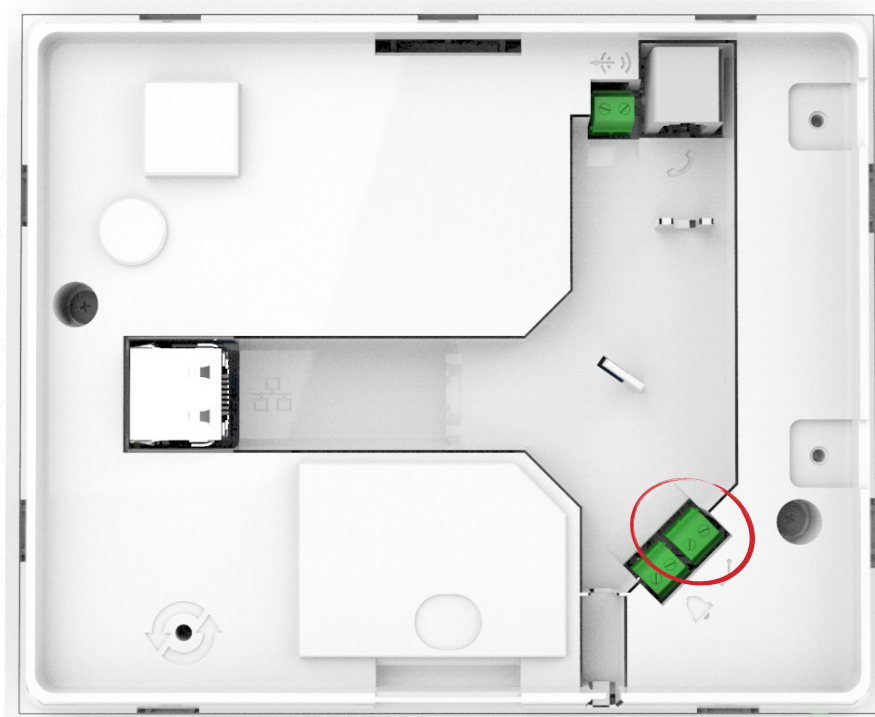
Volume

Call volume and ringtone volume can be adjusted to suit the needs of the user and the environment.

To change the volume, touch 'settings' > 'sound' > 'volume' > adjust the in call and ringtone volume > then touch 'accept'.

Volume can also be changed more conveniently using the pop-up bar. Drag up from the bottom of the screen to display the pop-up bar, then drag the slider as required to change the volume.
- When in a call, this will temporarily change the in-call volume
- When in a menu screen, this will change the ringtone and door bell volume
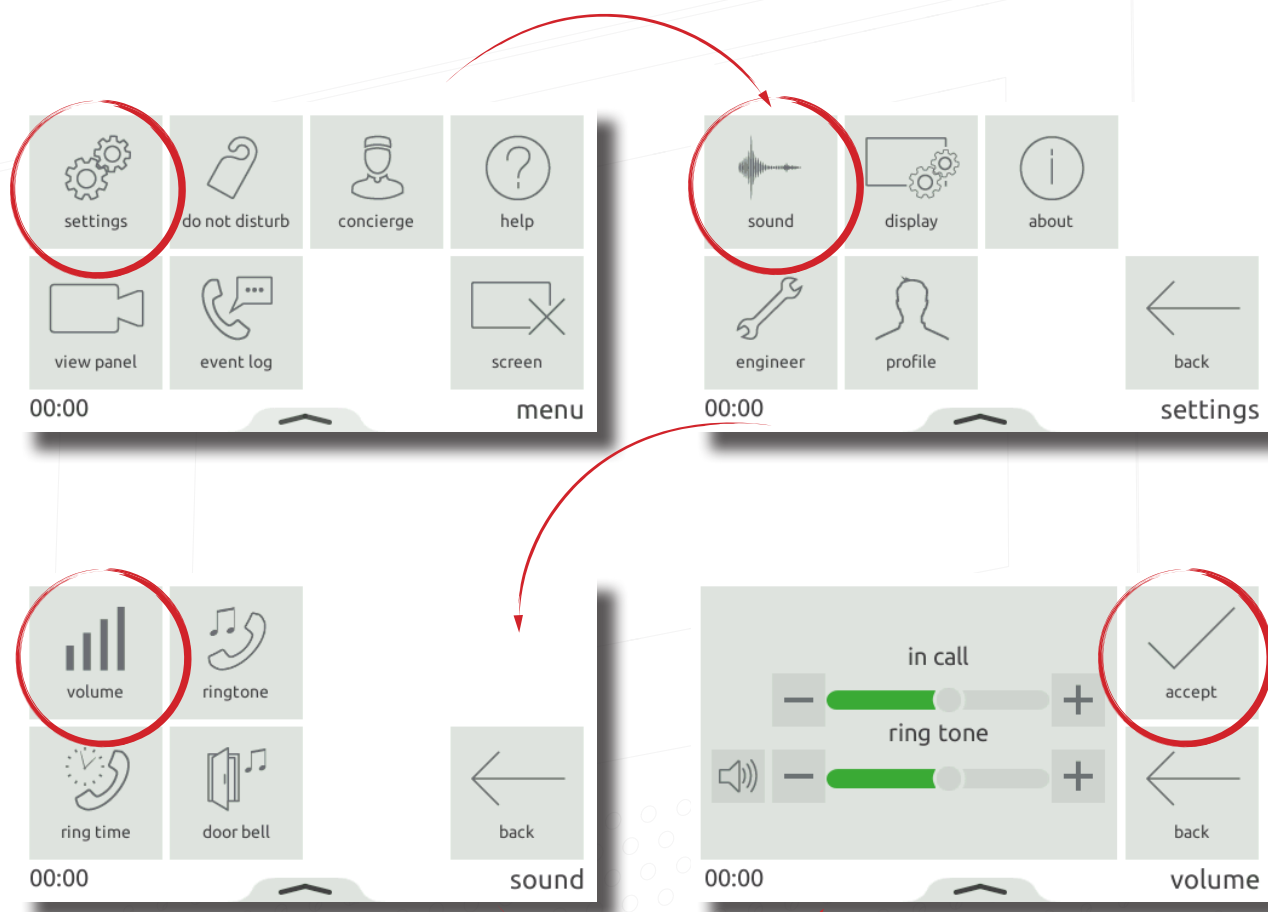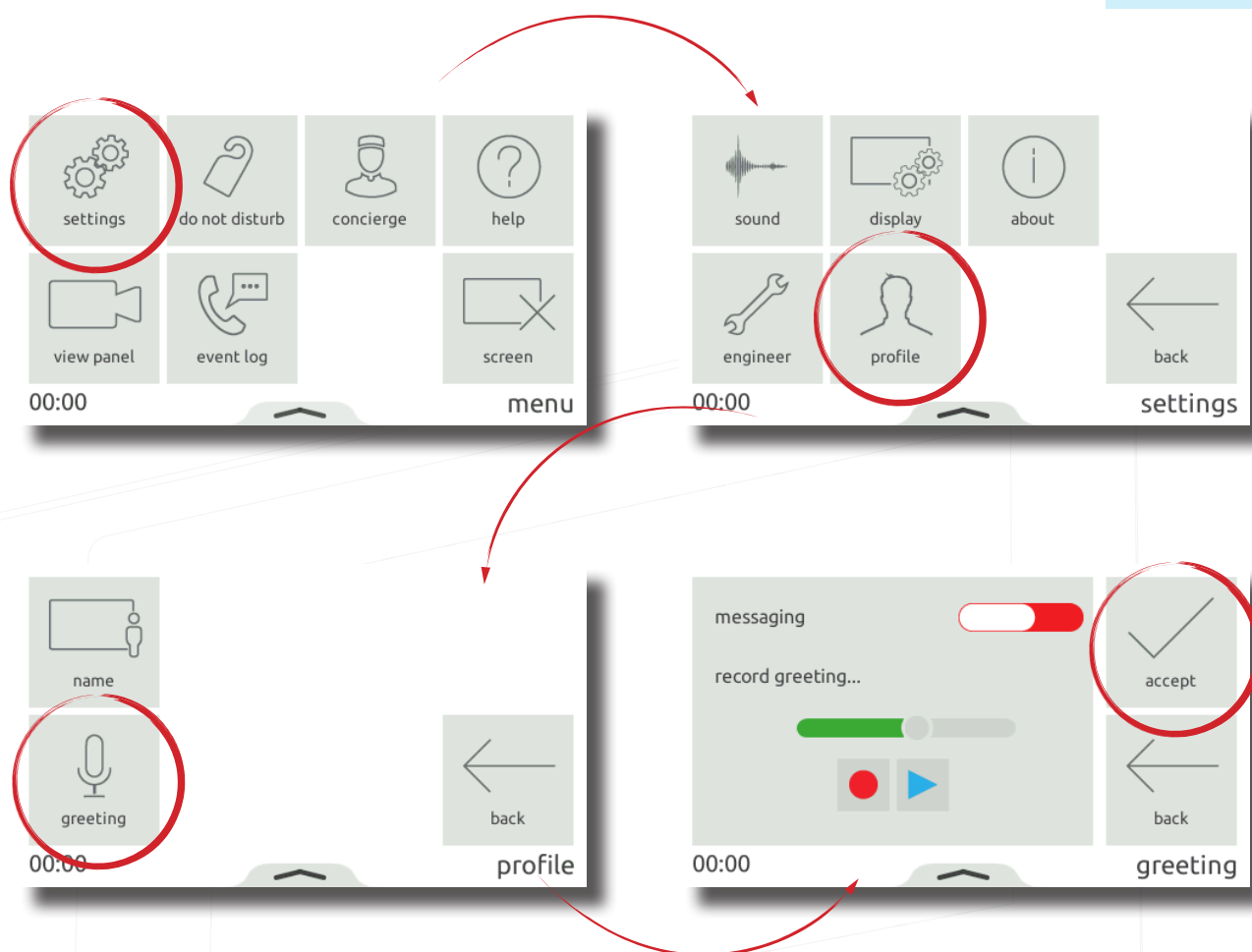

Voicemail

Enable messaging to allow visitors to leave a message when you're unable to answer their call.

To enable voicemail, from the menu, touch 'settings' > 'profile' > 'greeting' > enable messaging > then touch 'accept'. When enabled, your greeting will be played to the visitor upon missing their call, followed by the option for them to leave a message.
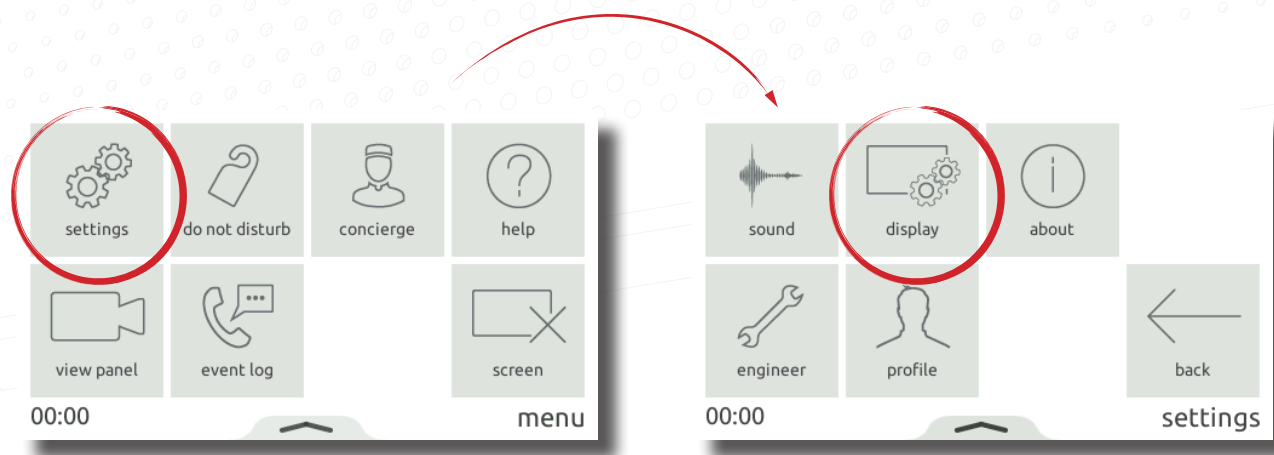
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| settings | do not disturb | concierge | help |
| view panel | event log | | screen |
00:00   menu

| sound | display | about |
| engineer | profile | | back |
00:00   settings

| name | |
| greeting | | back |
00:00   profile

messaging   [toggle]
record greeting...   accept

● ▶   back
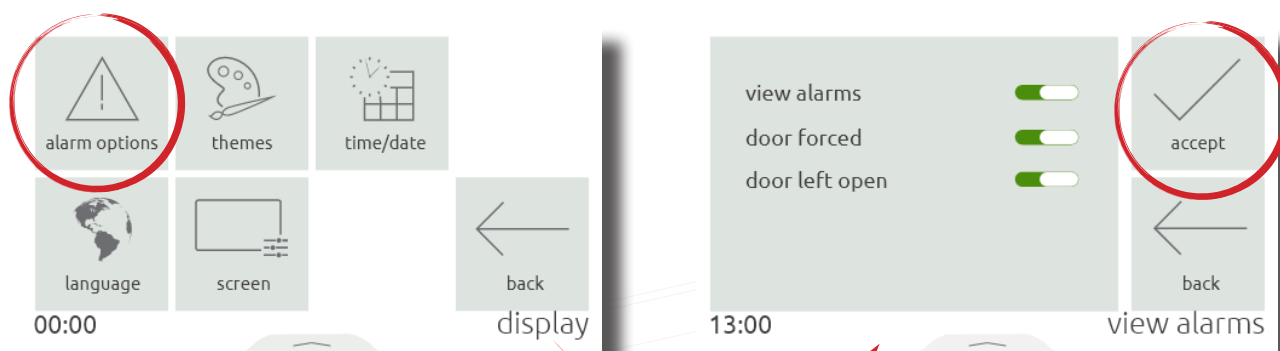00:00   greeting

Alarm options

Viewing alarms can be enabled or disabled at the monitor. To enable viewing alarms touch **settings** > **display** > **alarm options** > then toggle view alarms and touch accept. Once enabled, when there is an alarm on the system it will be displayed on this monitor.

Note: The door forced alarm and door left open alarm can be disabled individually.

| settings | do not disturb | concierge | help |
| view panel | event log | | screen |
00:00   menu

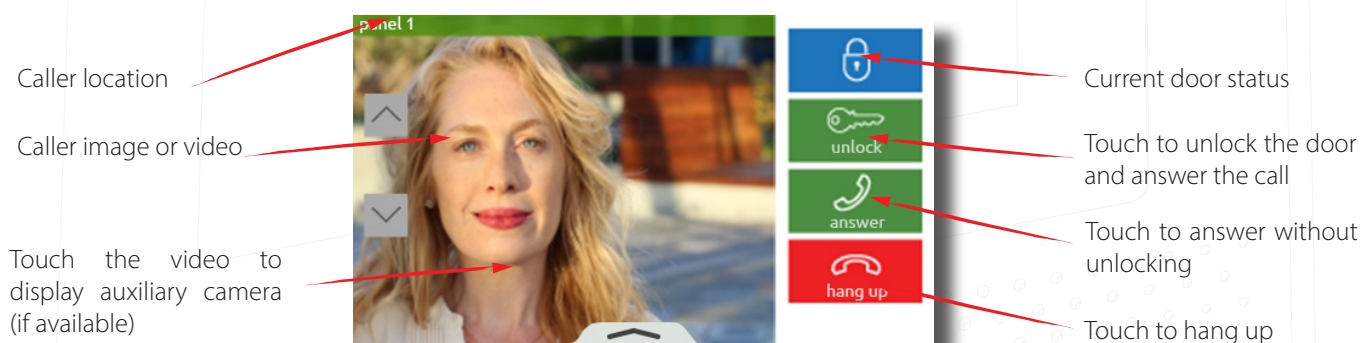| sound | display | about |
| engineer | profile | | back |
00:00   settings

Operation - Answering a call

When a visitor or concierge calls, the monitor will sound its ringtone and display the incoming call on screen

Notes:
• The unlock button is only available for panels and when enabled in monitor privileges.

Caller location

Caller image or video

Touch the video to display auxiliary camera (if available)

Current door status

Touch to unlock the door and answer the call

Touch to answer without unlocking

Touch to hang up

Operation - Viewing a camera

If enabled in the panel settings, the monitor can make a call to a panel to view its camera and unlock the door.

To view a panel's camera, from the menu, touch '**view panel**'. If multiple panels exist, use the up/down arrows to select the panel to view.


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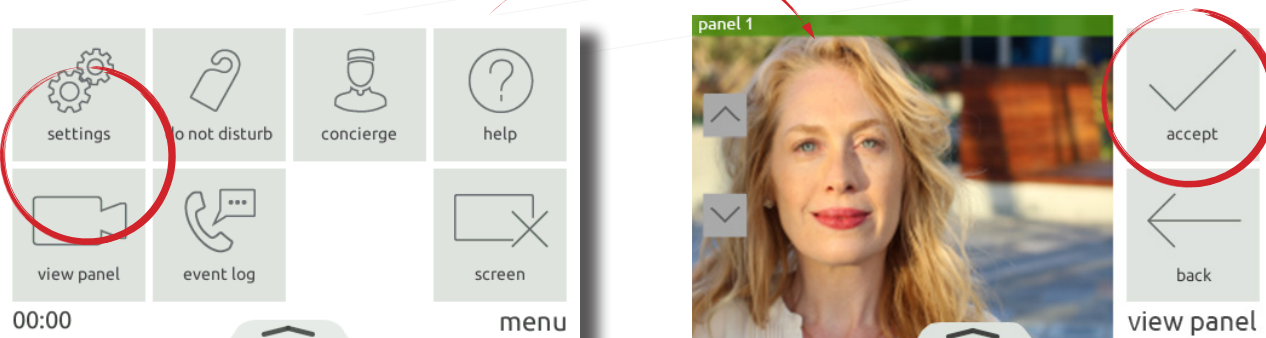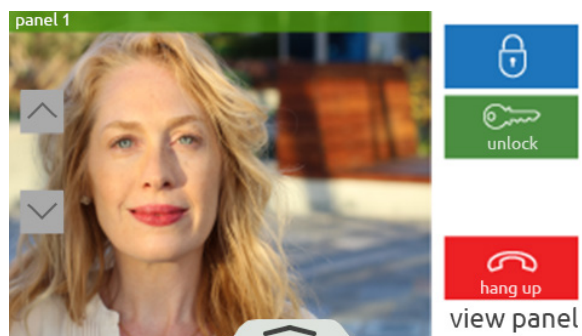
Operation - Do not disturb mode

Visitors can be stopped from calling the monitor by putting it into 'Do not disturb' mode. While in this mode, the monitor will not respond to incoming calls or messages.

To enter 'do not disturb' mode, from the menu, touch '**do not disturb**' > select now, or select a timed option to only enter the mode for a limited time > then touch '**accept**'.

To enter 'do not disturb' mode on a regular occurrence, every night for example to avoid sleep disturbance, from the menu, touch '**do not disturb**' > select '**scheduled**' > select the days of the week and the time range that the monitor should be in 'do not disturb' > then touch '**accept**'. The monitor will automatically enter 'do not disturb' mode during the time interval on the specified days.

To end 'do not disturb' mode, simply touch the screen and select '**yes**'.
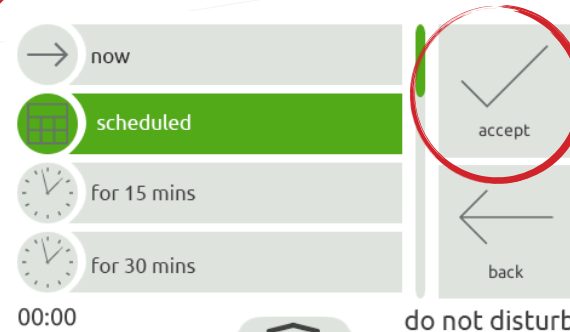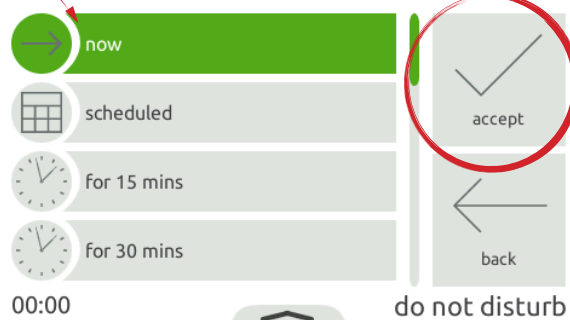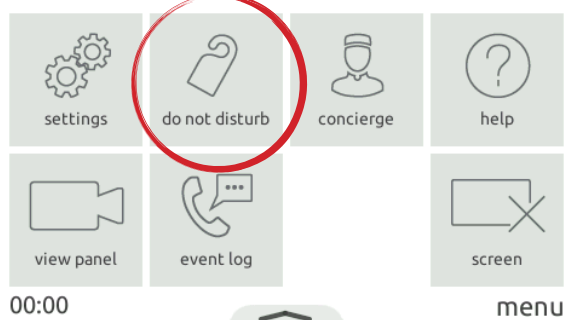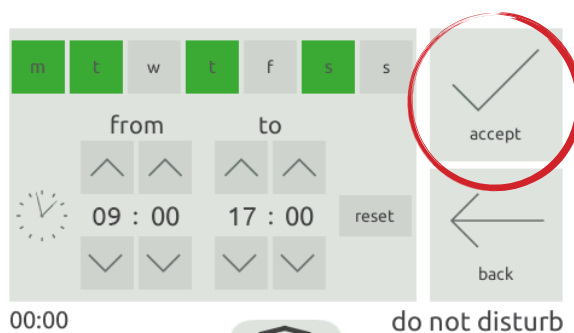
Operation - Concierge

To set a monitor as concierge, see AN1165.

When a concierge exists on the system, the monitor is able to call the concierge, or divert their incoming calls to the concierge.

To call the concierge, from the menu, touch '**concierge**' > then select '**call**'.

To divert incoming calls to the concierge, touch '**concierge**' > '**divert calls**' > select '**now**', or select a timed option to only divert calls for a limited time > then touch '**accept**'.

To divert calls on a regular occurrence, every weekday while you're at work for example, from the menu, touch '**concierge**' > '**divert**' > select '**scheduled**' > select the days of the week and the time range that the monitor should divert calls during > then touch '**accept**'. The monitor will automatically divert calls during the time interval on the specified days.

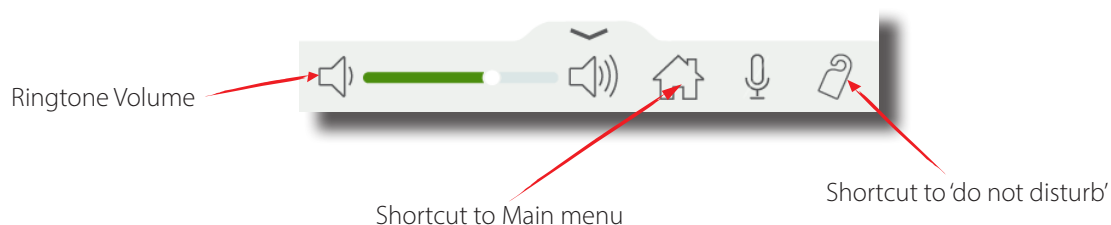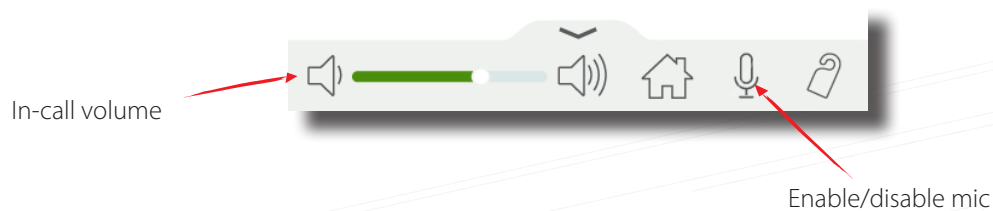To stop diverting calls, touch '**concierge**' > '**divert calls**' > select '**none**' > then '**accept**'.
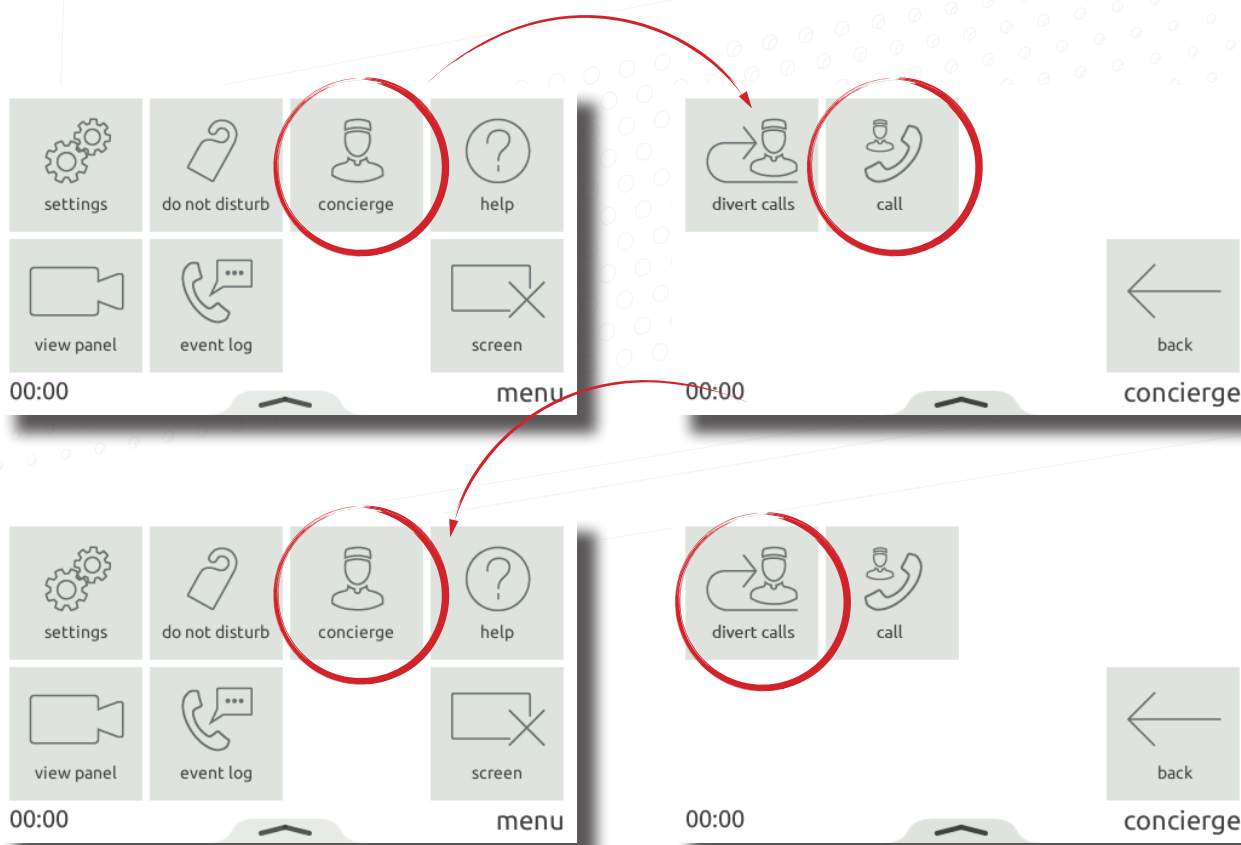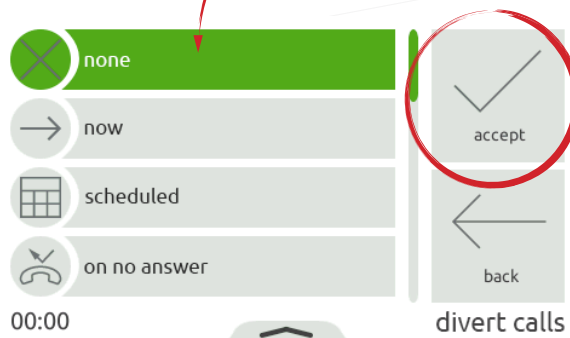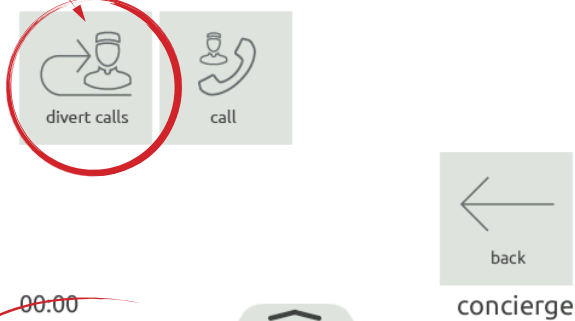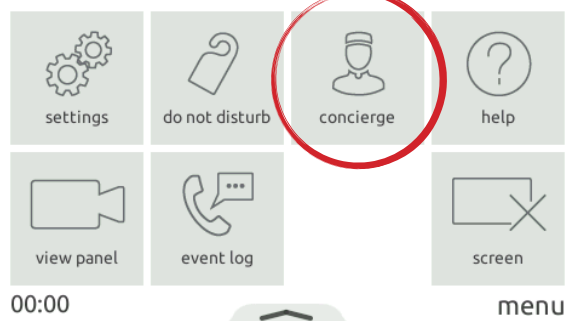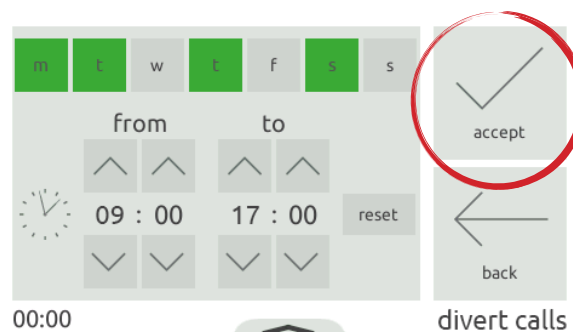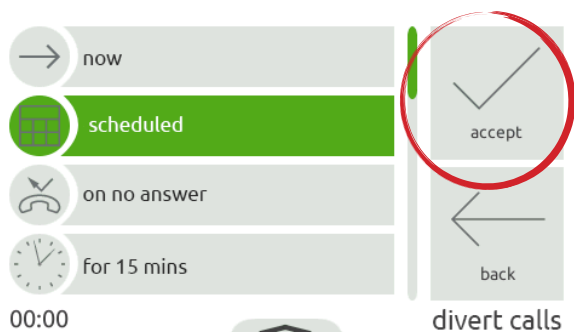
Pop-up bar

Swipe up from the bottom of the screen to display the pop-up bar, containing useful shortcuts and controls.

When in a menu screen:

Ringtone Volume

Shortcut to Main menu

Shortcut to 'do not disturb'

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When in a call:

In-call volume

Enable/disable mic

Monitor LED

The LED is used to represent various monitor and door states

Red flashing	-	New message
Blue flashing	-	Door bell
White flashing	-	Incoming call
Green	-	In call
Green flashing	-	Door unlocked
Red	-	Monitor in do not disturb or call divert mode
Red/Green alternating	-	Door has been forced or left open